

Bookings and Cancellations Policy

Your booking is not confirmed until payment has been made.

We require full payment or PO number with 50% upfront to be agreed prior any event hire.

Cancelled orders are subject to the following cancellation charges:

Once booking has been confirmed 50% of contract total

On the day of the event 100% of the contract total

No charges will be levied if you postpone the event, however pre booked logistics including hotels or extra cost (extra equipment hire or purchased) on our part would be charged, plus an admin fee of 10% of the agreed day rate.

In the event of cancellation of an event hire by Studiotime Ltd all event hire fees paid will be reimbursed in full, we at Studiotime Ltd shall not accept liability for any consequential loss and shall have no liability to reimburse any other costs that may have been incurred, including transport costs, accommodation etc.

Force Majeure

Studiotime Ltd shall not be liable to refund of fees or for any other penalty should the event be cancelled due to war, fire, strike lock-out, industrial action, tempest, accident, civil disturbance, act of terrorism or any other cause whatsoever beyond their control.